



RECORDS RETENTION AND DISPOSITION SCHEDULE
SPECIFIC SCHEDULE NO. 602-011
DEPARTMENT OF MEDICAL ASSISTANCE SERVICES
RECIPIENT MONITORING UNIT

The schedule on the attached page(s) is approved with agreement to follow the records retention and disposition policies listed below:

AGENCY APPROVAL

STATE APPROVAL

AGENCY HEAD OR DEPUTY *Alison Thayer*

STATE RECORDS ADMINISTRATOR *C. Preston Huff*

AGENCY RECORDS OFFICER *Bernadette T. Clark*

COMPTROLLER OR DEPUTY _____

EFFECTIVE SCHEDULE DATE MAR 15 2001

POLICIES FOR RECORDS RETENTION AND DISPOSITION

1. This schedule is continuing authority under the provisions of the Virginia Public Records Act, §§ 42.1-76, et. seq. of the *Code of Virginia* for the retention and disposition of the records as stated on the attached page(s).
2. This schedule supersedes previously approved applicable schedules.
3. This schedule is used in conjunction with the *Certificate of Records Disposal* (Form RM-3). A signed RM-3 must be approved by the designated records officer and on file in the agency or locality before records can be destroyed. After the records are destroyed, the original signed RM-3 must be sent to Library of Virginia (LVA).
4. Any records created before the Constitution of 1902 came into effect (January 1, 1904) must be offered, in writing, to the LVA before applying these disposition instructions. Offered records can be destroyed 60 days after date of the offer if no response is received from the LVA. A copy of the offer must be attached to the RM-3 form when it is submitted to the LVA.
5. All known audits and audit discrepancies regarding the listed records must be settled before the records can be destroyed.
6. All known investigations or court cases involving the listed records must be resolved before the records can be destroyed. Knowledge of subpoenas, investigations or litigation that reasonably may involve the listed records suspends any disposal or reformatting processes until all issues are resolved.
7. The retentions and dispositions listed on the attached page(s) apply regardless of physical format, i.e., paper, microfilm, electronic storage, optical imaging, etc. Unless prohibited by law, records may be reformatted at agency or locality discretion. Microfilming must be done in accordance with §§ 17VAC15-20-10, et. seq. of the *Virginia Administrative Code*, "Standards for the Microfilming of Public Records for Archival Retention."
8. Custodians of records must ensure that information in confidential or privacy protected records is protected from unauthorized disclosure through the ultimate destruction of the information. Normally, destruction of confidential or privacy-protected records will be done by shredding or pulping. "Deletion" of confidential or privacy-protected information in computer files or other electronic storage media is not acceptable. Electronic records must be "wiped" clean or the storage media physically destroyed.



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RECORDS SERIES AND DESCRIPTION	SERIES NUMBER	SCHEDULED RETENTION AND DISPOSITION
<p><u>Emergency Room Referrals</u> This series documents referrals from hospital staff that identifies Medicaid recipients who are using Emergency Room (ER) Services inappropriately. Recipients may be evaluated for enrollment in the Client Medical Management Program to reduce ER use.</p>	100899	Retain in agency 1 year, then transfer records to the Records Center, Library of Virginia. Retain in Records Center 2 years. Total retention 3 years, then destroy in compliance with No. 8 on schedule cover page.
<p><u>Referral Database - Recipient Entry</u> This series documents the reporting and tracking of Medicaid recipients who have been identified as using ER Services inappropriately.</p>	100900	Retain entry for 3 years after last activity, then delete from database.