

Washington Post – Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: The Washington Post Site

Report Date: June 2026

Product Description: The Washington Post Site provides access to The Washington Post Content via Web Browsers such as Chrome, Firefox, Safari, and more.

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Notes: This report is based on evaluation of the product completed in May 2026.

Evaluation Methods Used: Evaluation of the product involved a combination of automated, manual, and functional testing against the applicable success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Levels A and AA, section 508 and EN 301 549 standards. Level Access tested a selection of the product using a representative sample to cover the components and functionality of use flows. Below is a list of the assistive technologies (ATs) used:

- Chrome/NVDA

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
<u>Web Content Accessibility Guidelines 2.0</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Web Content Accessibility Guidelines 2.1</u>	Level A (Yes) Level AA (Yes) Level AAA (No)
<u>Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</u>	(Yes)
<u>EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</u>	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope, and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the

[WCAG 2.2 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Non-text content in the product has text alternatives that serve the equivalent purpose. Exceptions include: • Screen reader users encounter images with alternative text that fails to convey image content, including company-wide images, news images, business images, and infographics across multiple page sections.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product provides an alternative for time-based media that presents equivalent information for prerecorded audio-only or video-only content.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product provides captions for prerecorded synchronized media (video with audio). Exceptions include: • Videos with audio lack synchronized captions, preventing users who are deaf or hard of hearing from accessing the content.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product provides appropriate audio descriptions or a media alternative for prerecorded video media. Exceptions include: • Videos lack audio descriptions, preventing blind users from accessing visual information conveyed in the content.

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product consistently ensures information, structure and relationships conveyed through presentation can also be determined programmatically or through text. Exceptions include: • Form controls lack programmatic association with their visual labels and use invalid or duplicate ID references in ARIA attributes, causing screen reader users to receive incomplete or missing control names. • Related form controls lack fieldset grouping and content functioning as headings lacks proper heading markup, preventing screen reader users from efficiently navigating the page or understanding control relationships.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product consistently ensures that a correct reading order can be determined for content whose presentation sequence affects its meaning.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product does not contain instructions that rely solely on sensory characteristics such as shape, size, visual location, or sound.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product does not use color as the only visual means of conveying information, indicating an action, or prompting a response.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product does not include audio that plays automatically or for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product consistently ensures that interactive content and functionality is accessible and operable using a keyboard or keyboard emulator. Exceptions include: • Keyboard users cannot access or operate multiple interactive controls throughout the application, including conversation options, modal dialogs, expand buttons, play buttons, and close buttons. • Screen reader users experience additional keyboard navigation barriers when attempting to interact with custom controls that are otherwise functional for sighted keyboard users.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Where a component can receive keyboard focus, the product allows focus to be moved away using only the keyboard and/or advises users of any non-standard methods required to do so.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The product uses character key shortcuts that can be turned off, remapped to non-printable keyboard characters (such as Ctrl, Alt, etc.), or that are active only when the intended component has focus.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product allows users to turn off, adjust, or extend time limits imposed for content before expiration.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product allows users to pause, stop, or hide moving, blinking, scrolling, or auto-updating content. Exceptions include: • Auto-updating content lacks controls to pause, stop, or hide movement, preventing users with cognitive disabilities from reading content and potentially triggering symptoms in users with vestibular disorders or migraine.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The flashing content in the product does not flash more than three times a second.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The product provides skip links and other mechanisms to bypass blocks of content repeated on multiple pages. OR when there is no repeated content in a product that requires a skip link, the product does not contain blocks of content repeated across multiple page that require a bypass mechanism.

Criteria	Conformance Level	Remarks and Explanations
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) - Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Pages of the product provide titles that adequately describe their topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product consistently ensures that pages of the product can be navigated sequentially with a focus order that matches the logical reading order. Exceptions include: • Dialogs fail to manage focus when opened, preventing keyboard and screen reader users from detecting their appearance and navigating their content. • Dialogs fail to return focus to the triggering control when closed, disorienting keyboard and screen reader users who must then navigate through page content to resume their task. • Form submission errors do not receive focus, preventing keyboard and screen reader users from detecting validation failures without reviewing the entire page.

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product consistently ensures that the purpose of the links can be determined from either the link text alone or in combination with the surrounding or programmatic context. Exceptions include: • Links lack accessible names, preventing screen reader users from determining link purpose and speech input users from activating them. • Links share identical accessible names while navigating to different destinations, preventing screen reader users from distinguishing between them.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The product ensures functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture.

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The product ensures that functionality on pointer down-event is completed only when the user releases the pointer or allows the user to abort and/or undo the action.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The product consistently ensures that when interface components have visual labels that include text, the provided accessible name contains the visually presented text. Exceptions include: • Control accessible names do not include their visible text labels, preventing speech input users from navigating to controls using visible label text.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The product ensures that functionality triggered by device or user motion can also be operated by conventional user interface components.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product ensures that the default human language used on each page can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product ensures that interface components do not initiate a change of context when receiving focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product ensures that interactive components do not initiate a change in context when the component setting is changed unless followed by an explicit user action such as activation of a button or link unless the user has been advised of this behavior before use.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	Help mechanisms occur in the same order relative to other page content in the product.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Where the product automatically detects input errors, the item or field in error is identified and the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Where user input is required, the product presents adequate labels or instructions for successfully providing that input. Exceptions include: • Related form controls lack programmatic grouping through fieldset and legend elements, preventing screen reader users from understanding relationships between radio buttons, checkboxes, and other grouped inputs. • Asterisks denoting required fields lack explanatory text, leaving users with cognitive disabilities unable to determine their meaning. • Form controls lack persistent visual labels that remain visible after user input, preventing users with cognitive disabilities from identifying field purposes.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	User information that is required to be entered again in the same process is made available to the user without the user having to re-enter information.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) – Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product ensures that user interface components have name, role, state, and value information that can be programmatically determined, and whose state, properties, and value can be programmatically set. Exceptions include: • Button elements lack accessible names, preventing screen reader and speech input users from identifying button purposes in media players, comment dialogs, and summary sections. • Form controls have visual labels that are not programmatically associated with their fields, causing screen reader users to be unable to determine field purposes and speech input users to have difficulty navigating controls. • Tab controls lack required ARIA roles, states, and properties, preventing screen reader users from identifying which controls reveal content panels and which panel is currently active. • An aria-labelledby attribute references an invalid or duplicate ID, causing screen reader users to receive incomplete or missing accessible names for the affected control..

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product provides real-time captions for live synchronized media (video with audio).

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product provides appropriate audio descriptions for prerecorded synchronized media (video with audio). Exceptions include: • Videos lack audio descriptions, preventing blind users from accessing visual information conveyed in the content.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	The product does not restrict its view and operation to a single display orientation, such as portrait or landscape unless a specific orientation is essential.

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The product ensures that the purpose of input fields that request information about the user, such as name or email, can be programmatically determined. Exceptions include: • Common form fields including email address and zip code lack autocomplete attributes, preventing users with cognitive and motor disabilities from using autofill features and preventing assistive technologies from displaying field-purpose icons.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The visual presentation of text and images of text in the product provides a contrast ratio of at least 4.5:1 against adjacent colors. Exceptions include: • Text elements including status messages and interactive links fail to meet the 4.5:1 contrast requirement, affecting users with low vision who need to read this content.

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product allows text to be resized without assistive technology up to 200 percent without loss of content or functionality. Exceptions include: • Content disappears, overlaps, or is clipped at 200% zoom with a 1280-pixel viewport width, preventing users with low vision from accessing navigation elements, interactive controls, and page content throughout the site.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	The product uses text instead of images of text, or the images of text can be visually customized to user viewing requirements.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Pages of the product allow for resizing to a minimum width of 320 CSS pixels or vertical height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions except where scrolling is required for two-dimensional content such as tables, diagrams, or maps. Exceptions include: • Content disappears, overlaps, or becomes truncated at 320 CSS pixel viewport width, preventing users with low vision who magnify content from accessing headlines, navigation links, social media controls, and interactive elements throughout the site. • Horizontal scrolling is required to view certain content at 320 CSS pixel viewport width, forcing users with low vision to scroll in two dimensions to access newsletter signup buttons, navigation controls, and footer links.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The visual presentation of non-text content in the product has a contrast ratio of at least 3:1 against adjacent color(s). Exceptions include: • User interface components such as filter buttons lack the 3:1 contrast requirement between their borders and backgrounds, making them difficult for users with low vision to identify. • Graphical elements including rating stars and focus indicators fail to meet the 3:1 contrast requirement, preventing users with low vision from perceiving these visual cues.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The product supports user changes in text style properties, such as line height or text spacing, without loss of content or functionality. Exceptions include: • Navigation elements, interactive controls, and content sections become hidden, truncated, or overlap when users zoom to 200% at 1280-pixel viewport width, preventing users with low vision from accessing navigation menus, carousel controls, quiz interfaces, and other page elements. • Charts and data visualizations lose content when users apply custom text spacing settings, creating barriers for users with low vision and dyslexia who require adjusted line height, letter spacing, word spacing, or paragraph spacing to read comfortably.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Content triggered by hover or focus remains visible while triggered, remains visible while moving the pointer over it, and can be dismissed without moving the pointer or changing focus if it obscures other content.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The product provides multiple ways to navigate through pages in the product except where pages are sequential steps in a process.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product uses headings and labels that describe their topic or purpose. Exceptions include: • Controls lack descriptive labels that identify their purpose or destination, affecting screen reader users and people with cognitive disabilities who cannot determine what actions the controls perform.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The product provides a visible indication of keyboard focus for elements on each page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	When user interface components receive keyboard focus, they are, at minimum, partially visible. Exceptions include: • The skip navigation link becomes fully obscured when it receives keyboard focus, preventing keyboard users from identifying their current position on the page.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	When dragging movement is needed for operation the product allows the functionality to be accomplished by a single pointer without dragging.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	The size of targets in the product meets the requirements of this criterion.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Where pages of the product contain text in multiple languages, the language used for each passage can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The product ensures that navigational mechanisms repeated across the product are presented consistently and in the same relative order.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	The product ensures that components with the same functionality are identified consistently across pages of the product.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Where the product automatically detects input errors and provides error messages, the product also provides suggestions for correcting each error.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Where the product causes financial transactions, legal commitments, or changes to user-controllable data to occur, user input fields are checked for errors, and the user is provided the opportunity to correct them. OR The product provides a mechanism for users to review, confirm, and correct information before finalizing submission.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	The product does not require users to complete a cognitive function test during its authentication process. OR The product provides assistance by allowing users to paste data and by properly applying autocomplete attributes on appropriate input fields to identify the input purpose.

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	The product consistently provides the status messages that can be presented to assistive technologies without receiving focus. Exceptions include: • Screen reader users are not informed when content updates dynamically, including news stories, quiz recommendations, and confirmation messages, preventing them from accessing time-sensitive information. • Screen reader users receive no notification when search results appear or when the number of available results changes. • Screen reader users are not alerted when loading states begin or end, leaving them uncertain whether the application is processing their requests.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The product's features mostly allow people without vision to use screen readers to interact with user interface elements except as disclosed in: • 1.3.1 Info and Relationships • 1.4.3 Contrast (Minimum) • 2.4.3 Focus Order
302.2 With Limited Vision	Partially Supports	The product's features mostly allow people with vision loss to interact with user interface elements except as disclosed in: • 1.3.1 Info and Relationships • 1.4.3 Contrast (Minimum) • 2.4.3 Focus Order
302.3 Without Perception of Color	Partially Supports	The product's features mostly allow users without perception of color to interact with user interface elements except as disclosed in: • 1.4.3 Contrast (Minimum)

302.4 Without Hearing	Partially Supports	Videos with audio lack synchronized captions, preventing users who are deaf or hard of hearing from accessing the content.
302.5 With Limited Hearing	Partially Supports	Videos with audio lack synchronized captions, preventing users who are deaf or hard of hearing from accessing the content.
302.6 Without Speech	Supports	The product is usable by people without speech.
302.7 With Limited Manipulation	Partially Supports	The product features mostly allow people with limited manipulation to interact with user interface elements except as disclosed in: • 2.4.3 Focus Order
302.8 With Limited Reach and Strength	Supports	• Interactive controls throughout the application cannot be accessed or operated using keyboard alone, preventing keyboard users from accessing core functionality including conversation options, media playback controls, expandable content sections, and modal dialogs. • Button elements lack accessible names, causing screen readers to provide no label or incorrect information to users attempting to interact with media controls and dialog actions.

302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The product's features mostly allow people with limited language, cognition, and learning abilities to interact with the user interface except as disclosed in: • 1.3.1 Info and Relationships • 2.4.3 Focus Order
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Chapter 4: [Hardware](#)

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Applicable – not tested	Documentation listing and explanation of how to use the accessibility and compatibility features was not included in the scope of this evaluation.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section

602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	No support documentation is provided in non-electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Applicable – not tested	ICT support services that include information on the accessibility and compatibility features required by 602.2 were not included in the scope of this evaluation.
603.3 Accommodation of Communication Needs	Applicable – not tested	Direct user support services or referral to a point of contact that accommodates a user with disabilities was not included in the scope of this evaluation.

EN 301 549 Report

Notes:

Clause 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Support	Where the product provides visual modes of operation, it does not allow at least one mode of operation that does not require vision so that users without vision can use screen readers to interact with user interface elements except as disclosed in: # SC • The interactive map interface is inaccessible to keyboard users, who cannot focus on or activate clickable locations or pan the map view. • Category filter buttons require activation of a non-obvious parent container before they become keyboard accessible, preventing direct navigation to these controls.

Criteria	Conformance Level	Remarks and Explanations
		The page title lacks sufficient context to describe the page purpose, affecting users with cognitive disabilities and those using screen readers who rely on titles for page identification.

Criteria	Conformance Level	Remarks and Explanations
4.2.2 Usage with limited vision	Partially Support	Where the product provides visual modes of operation, it doesn't provide features that enable users to make better use of their limited vision as disclosed in: # SC • The interactive map interface is inaccessible to keyboard users, who cannot focus on or activate clickable locations or pan the map view. • Category filter buttons require activation of a non-obvious parent container before they become keyboard accessible, preventing direct navigation to these controls. • The page title lacks sufficient context to describe the page purpose, affecting users with cognitive disabilities and those using screen readers who rely on titles for page identification.
4.2.3 Usage without perception of colour	Partially Supports	Where the product provides visual modes of operation, it mostly allows at least one mode of operation that does

Criteria	Conformance Level	Remarks and Explanations
		not require user perception of color as disclosed in: # SC • Status messages appear dynamically without programmatic notification, preventing screen reader users from receiving confirmation of actions such as copying content or submitting feedback. • Focus and selection indicators for navigation menu items fail to meet the 3:1 contrast requirement against their background, making it difficult for users with low vision to identify which element is active. • Text elements including search field placeholder text and form field labels have insufficient contrast at 4.116:1 against their backgrounds, falling short of the 4.5:1 requirement and reducing readability for users with low vision.

Criteria	Conformance Level	Remarks and Explanations
4.2.4 Usage without hearing	Partially Supports	Where the product provides auditory modes of operation, it mostly allows at least one mode of operation that does not require hearing as disclosed in: # SC • Screen reader users are not notified when dynamic status messages appear, such as copy confirmations and feedback submission responses, because these updates lack proper live region markup. • The application does not meet full WCAG Level A or AA conformance requirements across evaluated pages and processes, preventing users with disabilities from accessing functionality or content.
4.2.5 Usage with limited hearing	Partially Supports	Where the product provides auditory modes of operation, functions of the product are mostly usable for users with limited hearing as disclosed in: # SC

Criteria	Conformance Level	Remarks and Explanations
		- Screen reader users are not notified of status messages that appear dynamically, such as confirmation messages after copying content or submitting feedback, because these updates lack proper live region markup. - The application does not meet WCAG Level A or AA conformance requirements across evaluated pages and processes, preventing users with disabilities from accessing functionality and content.
4.2.6 Usage with no or limited vocal capability	Supports	Where the product requires vocal input from users, functions of the product do not require users to generate vocal output.
4.2.7 Usage with limited manipulation or strength	Partially Support	Where the product requires manual actions, functions of the product cannot be used through alternative actions not requiring manipulation,

Criteria	Conformance Level	Remarks and Explanations
		simultaneous action or hand strength as disclosed in: # SC • The interactive map interface is inaccessible to keyboard users, who cannot focus on or activate clickable locations or pan the map view. • Category filter buttons require activation of a non-obvious parent container before they become keyboard accessible, preventing direct navigation to these controls. • The page title lacks sufficient context to describe the page purpose, affecting users with cognitive disabilities and those using screen readers who rely on titles for page identification.
4.2.8 Usage with limited reach	Partially Supports	Where the product requires manual actions, functions of the product can mostly be used through alternative actions not requiring manipulation,

Criteria	Conformance Level	Remarks and Explanations
		simultaneous action or hand strength as disclosed in: # SC • Status messages that appear dynamically, such as copy confirmations and feedback submission responses, are not announced to screen reader users because they lack proper live region markup. • Controls with visual labels do not include that label text in their accessible names, preventing speech input users from activating them using voice commands. • The page does not achieve full WCAG Level A or AA conformance due to multiple accessibility violations across different success criteria.
4.2.9 Minimize photosensitive seizure triggers	Partially Supports	• Screen reader users are not notified of status messages that appear dynamically, such as

Criteria	Conformance Level	Remarks and Explanations
		confirmation messages after copying content or submitting feedback, because these updates lack proper live region markup. The application does not meet WCAG Level A or AA conformance requirements across evaluated pages and processes, preventing users with disabilities from accessing functionality and content.
4.2.10 Usage with limited cognition, language or learning	Partially Support	The product does not allow for functionality that provides features and/or presentation that makes it simpler and easier to understand, operate and use as disclosed in: # SC Page titles use generic labels that do not describe page content or purpose, preventing users with cognitive disabilities and users who are blind or low vision from identifying pages.

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	The product maintains user privacy when accessibility features are used.

Clause 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Supports	
5.1.3.2 Auditory output delivery including speech	Supports	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.3 Auditory output correlation	Supports	
5.1.3.4 Speech output user control	Supports	
5.1.3.5 Speech output automatic interruption	Supports	
5.1.3.6 Speech output for non-text content	Supports	
5.1.3.7 Speech output for video information	Supports	
5.1.3.8 Masked entry	Supports	
5.1.3.9 Private access to personal data	Supports	
5.1.3.10 Non-interfering audio output	Supports	
5.1.3.11 Private listening volume	Supports	
5.1.3.12 Speaker volume	Supports	
5.1.3.13 Volume reset	Supports	
5.1.3.14 Spoken languages	Supports	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Supports	
5.1.3.16 Receipts, tickets, and transactional outputs	Supports	
5.1.4 Functionality closed to text enlargement	Supports	
5.1.5 Visual output for auditory information	Supports	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supports	
5.1.7 Access without speech	Supports	
5.2 Activation of accessibility features	Supports	
5.3 Biometrics	Supports	
5.4 Preservation of accessibility information during conversion	Supports	The product converts information or communication and preserves all documented non-proprietary

Criteria	Conformance Level	Remarks and Explanations
		information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Supports	
5.5.2 Operable parts discernibility	Supports	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Supports	
5.6.2 Visual status	Supports	
5.7 Key repeat	Supports	The product has a key repeat function that can be turned off. OR The product has a key repeat function that cannot be turned off, but it is adjustable and meets the specification.
5.8 Double-strike key acceptance	Supports	The product has a keystroke delay that is adjustable to the specification.

Criteria	Conformance Level	Remarks and Explanations
5.9 Simultaneous user actions	Supports	The product has a mode of operation that allows for single user action.

Clause 6: [ICT with Two-Way Voice Communication](#)

Notes: Not Applicable

Clause 7: [ICT with Video Capabilities](#)

Notes: Not Applicable

Clause 8: [Hardware](#)

Notes: Not Applicable

Clause 9: [Web](#) (see [WCAG 2.x section](#))

Notes:

Clause 10: [Non-Web Documents](#)

Notes: Not Applicable

Clause 11: [Software](#)

Notes: Not Applicable

Clause 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Applicable – Not tested	Product documentation was not included in this audit's scope
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Applicable – Not tested	ICT support services were not included in this audit's scope.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause 13: [ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Supports	
13.1.3 Sign relay services	Supports	
13.1.4 Lip-reading relay services	Supports	
13.1.5 Captioned telephony services	Supports	
13.1.6 Speech to speech relay services	Supports	
13.2 Access to relay services	Supports	
13.3 Access to emergency services	Supports	

Legal Disclaimer (Company)

Include your company legal disclaimer here, if needed.